

Alexandria Transit Company Board of Directors Meeting



Wednesday, April 12, 2017 5:30 p.m. Alexandria City Hall: City Council Workroom - #2410

Meeting Agenda

#1	Public Comment	
#2	Readings by the DASHing Words in Motion Poetry Winners	Paul R. Abramson Chairman
#3	Consideration of Meeting Minutes Approval March 8, 2017	All
#4	Chairman's Report	Paul R. Abramson Chairman
#5	T&ES Directors Report	Yon Lambert Director, T&ES
#6	 DASH General Managers Report a) Management Report b) Monthly Performance Report c) Operating Report d) Fiscal Reports 	Josh Baker General Manager
#7	Public Hearing and Final Review/Discussion 2018 Transit Development Program (TDP)	Paul R. Abramson Josh Baker
#8	Report of the Nominating Committee and Election of Officers	Paul R. Abramson Chairman
#9	New Business a) City Managers Budget b) Hybrid vs. Clean Diesel Capital Discussion	All
#10	Old Business a) Update on SafeTrack DASH Shuttle Impact b) Update on SafeTrack DASH Shuttle Feedback	Josh Baker General Manager
#11	Next Meeting Date & Adjournment	
	Alexandria Transit Company (DASH) Page 1	

Agenda Item #:3Item Title:March 8, 2017 Minutes

Contacts:Fatima AhmedAttachments:NoneCustomer Impact:NoneBoard Action:Consideration of Approval



ALEXANDRIA TRANSIT COMPANY BOARD OF DIRECTORS MINUTES

The Chairman convened the regular monthly meeting of the Alexandria Transit Company Board of Directors at 5:32 p.m. on Wednesday, March 8, 2017, in City Hall, City Council Workroom 2410.

MEMBERS PRESENT

Paul Abramson, Chairman Emily Baker Chieko Clarke David Kaplan Stephen Klejst Yon Lambert Meredith MacNab Laura Triggs

MEMBERS ABSENT

Kerry Donley

ATC OFFICERS AND STAFF PRESENT

Josh Baker, CEO/General Manager Raymond Mui, Acting Assistant General Manager Rick Baldwin, Director of Safety & Training Marvin Johnson, Director of Finance & Administration John Lanocha, Director of Maintenance Lorenza Myers, Director of Operations Justin Isbell, Transit Analyst Martin Barna, Senior Scheduler/Planner Fatima Ahmed, Interim Secretary

OTHERS PRESENT

Richard Lawrence, Department of Planning & Zoning Carrie Sanders, T&ES Allan Fye, T&ES Alyssa Ha, OMB Bob MacNab, City of Alexandria Resident



Public Comment

No one from the public requested to speak.

Consideration of the Minutes of the January 11, 2017 Minutes

Minutes from the February 8, 2017 regular monthly meeting were presented for approval. Upon a motion by Mr. Lambert, seconded by Ms. Triggs, the minutes were approved, as written.

Chairman's Report

The Chairman introduced Mr. Richard Lawrence as the City Manager designee to the Board, replacing Ms. Emily Baker in April 2017. The Chairman welcomed Ms. Chieko Clarke as a new Board member. The Chairman informed the Board of the Annual Stockholders meeting scheduled for March 14, 2017. The Chairman asked two Board members to volunteer for the Nominating Committee to provide a slate of officers for the Board to consider in accordance with ATC By-Laws. Mr. Lambert and Ms. MacNab volunteered. The Chairman will provide the Board with the designated slate of officers for appointment. The Chairman reported that Mr. Klejst received a proposal from Mr. Jim Stockmal, the President of the Association of Strategic Planning. Mr. Klejst welcomes feedback to adjust the items in the proposal provided to the Board.

T&ES Director's Report

Mr. Lambert reported on SafeTrack impacts that will affect services in the next month.

DASH General Manager's Report

Mr. Baker provided a summary of the funding level and the impacts it presents to DASH regarding the City Manager's Proposed Budget for Fiscal Year 2018. The Chairman will prepare a memorandum to City Council on behalf of the ATC Board of Directors.

Introduction of Part II (Budget) of the 2018 Transit Development Plan (TDP)

Mr. Baker introduced Part II of the 2018 TDP and provided highlights of the updated TDP based on the City Managers Proposed Budget. Mr. Baker reported the Capital Improvement Program (CIP) reductions affecting the DASH Bus Replacements from six to four vehicles. Mr. Lanocha reported on the impact of the DASH hybrid battery pack replacements budget reduction of \$150, 000. The Chairman will prepare talking points to provide to City Council.

Review of DRPT Grant Resolutions

The Board reviewed the General Manager's VDRPT Grant Program Resolutions. On a motion by Mr. Kaplan, seconded by Ms. MacNab, the Board approved the amended resolutions.

Review of Action Items

Mr. Baker proposed to discuss outstanding action items directly with the Board to ensure items listed are tracked and completed.



Other Business

Mr. Baker reported on the DASH SafeTrack Plan, the Board/GM Communication Methods, the GM's Role with External Organizations and the Online Grant Administration (OLGA) Access Permission. The Chairman asked for a motion to approve OLGA Access Permission. On a motion by Ms. MacNab, seconded by Mr. Lambert, the Board approved the General Manager's OLGA Access.

Next Meeting

The next ATC Board meeting will be held on Wednesday, April 12, 2017, 5:30 p.m., at City Hall City Council Workroom 2410.

Adjournment

There being no further business coming before the Board, the Chairman asked for a motion to adjourn. On a motion by Ms. Triggs, seconded by Mr. Lambert, the meeting adjourned at 7:21 p.m.

Minutes submitted by Fatima Ahmed, Interim Secretary



Agenda Item #:4Item Title:Chairman's ReportContacts:Paul R. AbramsonAttachments:NoneCustomer Impact:NoneBoard Action:None / FYI



Report by the ATC Chairman



Agenda Item #:5Item Title:T&ES Director's ReportContacts:Yon LambertAttachments:NoneCustomer Impact:NoneBoard Action:None / FYI



Report by the T&ES Director



Agenda Item #:6Item Title:DASH General Managers ReportContacts:Josh Baker, General ManagerAttachments:NoneCustomer Impact:NoneBoard Action:None/FYI



6a Summary: Monthly Management Report

MANAGEMENT REPORT FOR THE MONTH OF FEBRUARY 2017

- A. **RIDERSHIP**: Total system ridership for the month decreased by 3.0% from last February, with 280,794 passengers. Weekday ridership averaged 11,233 passengers, a decrease of 9.3%. Average Saturday ridership decreased by 0.4%. Average Sunday ridership increased by 3.8%.
- **B.** Without the King Street Trolley, total ridership decreased by 5.3% from last February, with 234,020 passengers. Weekday ridership averaged 9,801 passengers, a decrease of 11.3%. Average Saturday ridership increased by 2.3% and average Sunday ridership decreased by 3.8%.
- C. SAFETY: DASH experienced two preventable vehicle accidents during the month.
- D. TRANSPORTATION: On-time performance in February: 96.1% (FY15 Industry Average: 83.6%)

D. MAINTENANCE:

Average miles between road calls:	14,238
(FY15 Industry Average:	10,357)
Average miles between equipment related calls:	17,086

E. PRESIDENT'S DAY PARADE: On February 20, 2016 Dash provided a shuttle for the parade in which passengers were transported from Eisenhower Ave. to Washington St. 7 buses provided for the service and 240 passengers were transported.



						ly Perfo	ormance								
February 2017	Total	AT1	AT2	AT3	AT4	AT5	AT6	AT7	AT8	AT9	AT10	AT3-4	BRAC AT2X	Trolley	Other
WEEKDAY															
Total Passengers	235 888	29 358	28 173	13 815	10 887	23 058	15 658	11 617	51 802	7 469	8 847	977	3 4 1 0	30.073	744
Daily Passengers	11,233	1,398	1,342	658	518	1,098	746	553	2,467	356	421	47	162	1,432	n/a
Passengers Per Mile	1.8	1.7	1.8	1.6	1.4	1.3	1.6	1.1	2.5	0.8	1.8	0.6	0.9	9.0	n/a
Passengers Per Rev Hr	20.0	19.4	19.0	22.8	19.7	15.1	19.9	11.8	25.7	9.1	19.9	8.2	11.6	51.9	n/a
SATURDAY															
Total Passengers	29 415	4 752	2 062	n/a	n/a	4 098	n/a	n/a	5 977	881	1 520	239	n/a	9 886	(
Daily Passengers	5,883	950	412	n/a	n/a	820	n/a	n/a	1,195	176	304	48	n/a	1,977	(
Passengers Per Mile	2.0	2.2	1.2	n/a	n/a	0.9	n/a	n/a	2.4	0.8	1.4	0.4	n/a	11.5	0.0
Passengers Per Rev Hr	22.1	25.4	14.5	n/a	n/a	11.9	n/a	n/a	25.7	8.3	13.8	5.1	n/a	61.8	0.0
SUNDAY															
Total Passengers	15,491	1.758	1.567	n/a	n/a	1.324	n/a	n/a	3,307	n/a	530	190	n/a	6.815	(
Daily Passengers	3,873	440	392	n/a	n/a	331	n/a	n/a	827	n/a	133	48	n/a	1,704	n/a
Passengers Per Mile	2.3	1.8	1.4	n/a	n/a	0.8	n/a	n/a	1.9	n/a	1.7	0.4	n/a	11.1	n/a
Passengers Per Rev Hr	24.6	19.9	16.7	n/a	n/a	9.0	n/a	n/a	22.4	n/a	15.9	6.3	n/a	59.0	n/a
TOTAL	280,794	35,868	31,802	13,815	10,887	28,480	15,658	11,617	61,086	8,350	10,897	1,406	3,410	46,774	744
ALL SERVICE			MONTHL	Υ ΤΟΤΑ	LS		ALL SEF	RVICE (W	I/O TRO	LLEY)					
Total Passengers	280 794		Trips		22,117		Total Pas	ssengers		234,020					
Passengers Per Mile	1.8		Revenue	Miles	154,633		Passeng		1ile	1.6					
Passengers Per Rev Hr	20.5		Revenue	Hours	13,703		Passeng	ers Per	Rev Hr	18.3					
			Platform	Hours	19,547										
Weekdays	21		NTD Rev H	rs	18,237	DASH's inter		14584.51	Peak Buses	(VOMS)	66		Total Buse	s	89
			Pass/NTD F	Rev Hr	15.4			28.00389	AM	51	PM	57			
			, Total Miles		170.862			141688.8	Sat	24	Sun	17			



	CURRENT	SAME MONTH	% PAID BY
RIDERSHIP	MONTH	PRIOR YEAR	SMARTRIP
Base Fare Trips			
ATC DASH Pass	20.594	20.839	38.2%
ATC Transfers	23.316	24.322	100%
Metro Tokens	240	12	N/
Metro 7-Day Passes	5.720	5.836	100%
Regional Bus Transfers	20.147	19.860	1009
Rail-Bus Transfers	35.316	41.225	100%
Promotional Trips	1.621	2.228	N/
Contract	744	794	N/
Mark Center ID	3.410	3.582	N/
King Street Trolley	46.774	42.096	N/
Total	280.794	289.333	80.79
SERVICE LEVELS			
Total Miles	170.862	154.554	
Revenue Miles	154.633	140.422	
Platform Hours	19.547	17.164	
Revenue Hours	13.703	12.331	
OPERATING AND FINANCIAL PERFORMA	NCE		
Accidents - Total	2	0	
Accidents - Preventable	2	0	
Vehicle Accidents	2	0	
Passenger Accidents	0	0	
Preventable Vehicle Accidents / 100.000 Mile	1.17	0.00	
Percentage of Missed Trips	.02%	.01%	
Percentage of Trips on Time	96.1%	94.7%	
Average Miles between Road Calls	14.238	14.050	
Total Revenue / Operating Expense Ratio	35.3%	37.2%	
Average Fare	1.32	1.22	
Operating Expense / Total Mile	\$7.58	\$7.68	
Operating Expense / Total Platform Hour	\$66.28	\$69.17	
Passengers / Revenue Mile	1.8	2.1	
	20.5	23.5	
Passengers / Revenue Hour	21	20	
	21	-	
Passengers / Revenue Hour	5	5	
Passengers / Revenue Hour Number of Weekdays Operated		5 4	
Passengers / Revenue Hour Number of Weekdays Operated Number of Saturdays Operated	5		
Passengers / Revenue Hour Number of Weekdavs Operated Number of Saturdavs Operated Number of Sundavs Operated	5	4	



VARIANCE REPORT

FEBRUARY 2017

Net operating expenses were \$62,688 (6.96%) under budget in February. Revenues for the month were \$12,730 (2.7%) under budget. Total expenses were \$75,418 (5.5%) under budget. The operating ratio for the month was 35%.

REVENUES:

<u>Passenger Revenue</u>: Revenues were \$16,323 (5.1%) under budget due to lower than projected ridership for the month.

<u>Charter Revenue</u>: Revenues were \$3,018 (4.4%) under budget as a result of lower than projected charter requests.

PERSONNEL EXPENSES:

<u>Transportation Labor</u>: Expenses were \$93,743 over budget due primarily to costs associated with new hire operator training class, holiday pay, and overtime requirements.

NON-PERSONNEL EXPENSES:

<u>Professional and Technical</u>: Expenses were \$16,031 over budget due to costs associated with consulting services, fees for temporary services, and an accounting error for a First Transit invoice that will be corrected in March 2017.

Vehicle Repair: Expenses were \$3,749 over budget due to costs associated with axle repair to Bus #85.

<u>Utilities</u>: Expenses were \$3,791 over budget due to the warming of the building during the winter months.

<u>Dues and Subscriptions</u>: Expenses were \$2,125 over budget due to costs associated with annual subscriptions for computer software.

<u>Miscellaneous</u>: Expenses were \$9,664 over budget due to costs associated with employee meetings and relocation of new General Manager.



SUMMARY INCOME STATEMENT

		I ransit Ma	nagement of	Alexandria			
		Summa	ry Income Sta	atement			Page '
			eriod Ending				
				02/20/11			
A							
Account				Year To Date	Year To Date		Annual
Description	Actual	Budget	Variance	Actual	Budget	Variance	Budget
OPERATING REVENUE							
PASSENGER REVENUE	\$302,094	\$318,417	(\$16,323)	\$2,352,029	\$2,547,333	(\$195,304)	\$3,821,00
KING STREET TROLLEY REVENUE	82,697	82,697	0	661,575	661,575	0	992,36
CHARTER REVENUE	65,732	68,750	(3,018)	528,002	550,000	(21,998)	825,00
ADVERTISEMENT REVENUE	0	0	0	900	0	900	
MISCELLANEOUS REVENUE	6,610	0	6,610	44,496	0	44,496	(
TOTAL OPERATING REVENUE	457,133	469,864	(12,730)	3,587,003	3,758,909	(171,906)	5,638,363
OPERATING EXPENSE							
TRANSPORTATION LABOR							
WAGES	554,236	579,397	25,162	4,843,601	4,642,178	(201,423)	6,959,76
FRINGE BENEFITS	194,513	183,103	(11,410)	1,462,204		(4,382)	2,190,23
TOTAL TRANSPORTATION LABOR	748,749	762,500	13,752	6,305,805	6,100,000	(205,805)	9,150,00
MAINTENANCE LABOR WAGES	113,289	136,861	23,572	979,863	1,094,891	115,028	1,642,33
FRINGE BENEFITS	43,100	39,805	(3,295)	324,659	318,443	(6,216)	477,66
			(0,200)			(0,210)	
TOTAL MAINTENANCE LABOR	156,389	176,667	20,278	1,304,522	1,413,333	108,812	2,120,00
ADMINISTRATIVE LABOR							
WAGES	77,643	84,239	6,596	521,932		153,181	1,012,06
FRINGE BENEFITS	20,401	18,094	(2,307)	152,369	146,554	(5,815)	218,93
TOTAL ADMINISTRATIVE LABOR	98,044	102,333	4,289	674,301	821,667	147,366	1,231,00
MARKETING LABOR							
WAGES AND FRINGE BENEFITS	6,750	9,596	2,846	53,890	76,615	22,725	115,000
SERVICES							
PROFESSIONAL & TECHNICAL	49,264	33,233	(16,031)	283,251	268,069	(15,182)	401,00
EMPLOYEE PHYSICALS	1,805	1,969	164	15,665	15,122	(543)	23,00
REPAIRS - BLDG. & EQUIP.	11,146	14,124	2,978	145,365		(24,038)	177,82
REPAIRS - VEHICLES	12,086	8,336	(3,749)	79,407	66,691	(12,716)	100,00
PRINTING	48	6,619	6,572	15,599	53,522	37,923	80,00
LAUNDRY SERVICES	2,333	1,500	(833)	16,199		(4,199)	18,00
COPYING & REPRODUCTION	(3,294)	500	3,794	2,375		1,625	6,00
TOTAL SERVICES	73,388	66,282	(7,106)	557,861	540,731	(17,130)	805,82



SUMMARY INCOME STATEMENT

		i ransit Ma	nagement of	Alexandria			Page 2
		Summa	ry Income Sta	atement			, ugo .
		For the D	eriod Ending	02/20/17			
		For the P	enoa Enaing	02/28/17			
Account				Year To Date	Year To Date		Annual
Description	Actual	Budget	Variance	Actual	Budget	Variance	Budget
MATERIALS & SUPPLIES							
OFFICE SUPPLIES	\$285	\$1,174	\$889	\$3,586	\$9,302	\$5,716	\$14,00
REPAIR PARTS	23,026		13,974				444,00
FUEL & LUBRICANTS	88,198		18,969		857,333		1,286,00
OPERATING SUPPLIES	7,129	1 1	2,791				121,01
TOOLS	1,604		479				25,00
TIRES & TUBES	9,866		(699)	76,636			110,00
TIRES & TUDES	9,800	9,167	(699)		73,333	(3,303)	
TOTAL MATERIALS & SUPPLIES	130,108	166,511	36,404	1,044,259	1,333,964	289,705	2,000,009
INSURANCE	39,874	41,859	1,985	291,831	334,869	43,038	502,304
MISCELLANEOUS EXPENSES							
TRAVEL	1,387	1,250	(137)	22,928	10,000	(12,928)	15,000
			· · · · ·			· · · · ·	
POSTAGE	157		176				4,00
TELEPHONE	2,676		3,574				75,00
UTILITIES	22,097		(3,791)		/		222,16
DUES & SUBSCRIPTIONS	2,399	275	(2,125)	32,604	28,901	(3,703)	30,00
EDUCATION & TRAINING	449	4,000	3,551	5,616	29,000	23,384	45,00
MISCELLANEOUS	13,021	3,357	(9,664)	28,010	26,572	(1,438)	40,00
CONTINGENCY	0	1 1	8,333	0	1		100,00
MARKETING & ADVERTISEMENT	0		3,054				40,000
TOTAL MISCELLANEOUS EXPENSES	42,187	45,158	2,971	295,578	390,530	94,953	571,16
TOTAL OPERATING EXPENSES	1,295,488	1,370,906	75,418	10,528,046	11,011,711	483,665	16,495,30
				=========			
NET OPERATING EXPENSES	838,355		62,688	6,941,043			
DEPARTMENTAL EXPENSE BREAKDOWN							
ADMINISTRATION	167,197	171,805	4,608	1,158,078	1,404,542	246,465	2,091,76
TRANSPORTATION	764,829	777,191	12,362	6,409,430	6,216,137	(193,293)	9,324,90
						(100,200)	
MAINTENANCE	310,267	351,568	41,301	2,545,739	2,824,068	278,329	4,230,306
MARKETING	13,320	20,150	6,830	122,968	165,429	42,461	246,030
INSURANCE	39,874	41,859	1,985	291,831	334,869	43,038	502,30
CONTINGENCY	0	8,333	8,333	0	66,664	66,664	100,00
TOTAL OPERATING EXPENSES	=======================================		====== 75,418	=======================================			=======================================



DASH FY17 Month 8 Projection (February 2017)

	FY17 O	perating Revenue	FY17	Revenues YTD	Proje	cted Operating Revenues
Fares	\$	3,845,000	\$	2,328,493	\$	3,500,249
Charters	\$	801,000	\$	47,884	\$	801,000
Miscellaneous	\$	-	\$	43,916	\$	43,916
Total	\$	4,646,000	\$	2,420,293	\$	4,345,165
FY17 Surplus/(Deficit)	\$	(300,835)				

	YE	YEAR-END PROJECTION					
					Projected Expenditures (Total FY 2017 Expenditures at	Projected Balance (Projected Year- end Surplus or	Projected % of
	FY17 Operating Budget	FY17 Expenditures	Available Budget	% Used	Year-end)	Deficit)	Budget Used
Administration	\$ 2,725,822	\$ 1,790,383	\$ 909,942	67%	\$ 2,589,753	\$ 136,069	95%
Operations	\$ 9,225,358	\$ 6,345,475	\$ 2,866,183	69%	\$ 9,775,529	\$ (550,171)	106%
Vehicle Maintenance	\$ 4,305,566	\$ 2,294,931	\$ 1,931,331	55%	\$ 3,775,861	\$ 529,705	88%
Non-Vehicle Maintenance	\$ 366,190	\$ 260,840	\$ 105,284	71%	\$ 340,807	\$ 25,383	93%
Marketing	\$ 440,937	\$ 288,426	\$ 144,360	67%	\$ 369,749	\$ 71,188	84%
Total	\$ 17,063,873	\$ 10,980,055	\$ 5,957,100	65%	\$ 16,851,699	\$ 212,174	99%

Balance	
Personnel	\$ (404,848)
Non-Personnel	\$ 617,022
Capital	\$ -
<u>Total</u>	\$ 212,174
Revenue Projection	\$ (300,836)
Total Projected Balance	\$ (88,662)



Agenda Item #: Item Title:	7 Public Hearing & Final Action on the 2018 Transit Development Program	
Contacts: Attachments: Customer Impact: Board Action:	Paul R. Abramson, Josh Baker 2018 Transit DevelopmentProgram (TDP) Moderate • Board Comment/Discussion	DASH

Summary:

The 2018 Draft TDP is attached to the Board Packet. In this meeting, it is important that the Board of Directors consider the draft and discuss any comment or information received from the Public.

Further, this is an opportunity to ensure that any other changes needed to the TDP are incorporated before it is adopted. The 2018 TDP is slated for final adoption at the May 2017 ATC Board of Directors Meeting.



Agenda Item #:	8
Item Title:	Report of the ATC Nominating Committee and Election of Officers
Contacts:	Paul R. Abramson
Attachments:	None
Customer Impact:	Minimal
Board Action:	Motion and Approval of Slate of Officers



Summary: To finalize the Board positions, the ATC Nominating Committee presented a slate of officers to the Board for election.

MEMORANDUM

DATE: March 21,2017 TO: ATC Board of Directors FROM: Paul R. Abramson, Chairman RE: ATC Board of Directors' Nominating Committee Proposed Slate of Officers

Nominating Committee: Yon Lambert Meredith MacNab

Dear Alexandria Transit Company Board of Directors:

The Nominating Committee of Mr. Lambert and Ms. MacNab submitted the proposed slate of officers for the Board to consider for election. I recommend approval of the Officers as recommended by the Nominating Committee.

Paul R. Abramson	Chairman
David Kaplan	Vice Chairman
Mark Jinks	President
Yon Lambert	Vice President
Laura Triggs	Treasurer
David Clark	Assistant Treasurer
James Banks	General Counsel
Meghan Roberts	Assistant General Counsel
Fatima Ahmed	Secretary

Paul R. Abramson Chairman, Alexandria Transit Company (DASH)

Agenda Item #:9Item Title:New BusinessContacts:Josh Baker, GeneralManagerAttachments:NoneCustomer Impact:Moderate •Board Action:Board Guidance/Direction



9a Summary – City Manager's Budget:

The General Manager and the Chairman of the Board have worked diligently to ensure that all discussions surrounding the City Managers Proposed 2018 Budget and its effect on DASH are adequately addressed. The Chairman transmitted a Memorandum to City Council on March 17th, 2017 which outlined the position of the ATC Board and potential impacts on DASH. It was clarified that we will manage the Operating budget in line with the subsidy allocated; however there is concern about the impacts of the short funding of the capital improvement program. We will continue to keep the Board informed of any further developments related to the budget process as well as any additional allocations towards capital improvement should they become available.

9b Summary – Hybrid vs. Clean Diesel Capital Discussion:

Since the last Board meeting there have been multiple discussions and meetings related to the discussion of Hybrid vs. Clean Diesel buses. This is an update to let the Board know that we continue to work on this issue and will provide updates as we navigate the various dialogue that is needed to consider all angles and parties with an interest.

At this point DASH staff are preparing a talking points memorandum and the GM and Director of T&ES are having discussions with environmental groups to vet any concerns they may have.

A formal recommendation regarding how to proceed will be presented to the Board once all of these discussions and meetings have completed.



Agenda Item #:10Item Title:Old BusinessContacts:Josh Baker, GeneralManagerAttachments:NoneCustomer Impact:MinimalBoard Action:None/FYI



10a Summary – Update on SafeTrack DASH Shuttle Impact

SafeTrack will be complete on the Yellow Line as of April 12th, 2017. Normal service resumes April 13th and DASH will no longer provide the SafeTrack Shuttles. This service was an overwhelming success and truly demonstrated the value of DASH for such needs. Ridership for the shuttle is provided and we were pleased to see consistent use.

<u> 10b Summary – Update on Safe Track DASH Shuttle Feedback:</u>

The customer feedback on our SafeTrack shuttles was overwhelmingly positive, some of the communications we issued are provided for your review. We even received a comment that our customers wish our service would continue even after SafeTrack as it was so helpful to them. DASH will continue to be at the table now and in the future to ensure that we participate in any way possible supporting our community like this.



ATC Board Agenda DetailAgenda Item #:11Item Title:Next Meeting and AdjournmentContacts:AllAttachments:NoneCustomer Impact:NoneBoard Action:Motion and Approval of Adjournment



Opportunity for any final Board Member Comments or Remarks.

The next ATC Board of Directors Meeting will take place on **Wednesday**, **May 10th**, **2017 at 5:30pm** in the City Hall Council Workroom #2410

Consider Adjournment

