DASH On-Time Performance (Target > 85%)

84.9%

50% — 100%
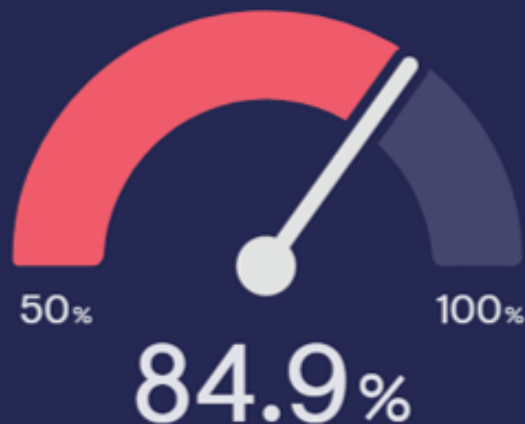
On Time Performance by Month (Target > 85%)

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec
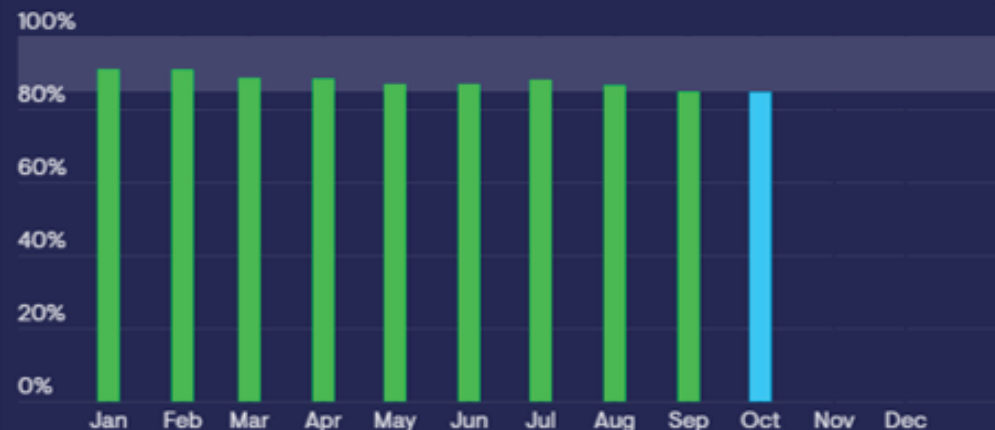
Fleet Downtime Percentage by Month (Target < 15%)

Jul Aug Sep Oct Nov Dec

84.0
Available Buses – AM Peak (Avg)

▲ 2.4% vs. Last Month

83.1
Available Buses – PM Peak (Avg)

▲ 2.5% vs. Last Month

0.196%
Missed Trip Percentage

▲ 807% vs. Last Month ⊗

920.5
Avg. Distance (Miles) Per Failure

▲ 5.8% vs. Last Month

DASH RELIABILITY – October 2022

ALEXANDRIA TRANSIT COMPANY

Notes:

(1.) "On-Time Performance" tracks the percentage of scheduled departure times in which the bus departs the stop no more than 1 minute early and no more than 5 minutes late. The current DASH OTP target is 85% of all trips.

(2.) "Fleet Downtime" measures the total hours that DASH buses have spent on the "deadline" in a given month, divided by the total number of hours in that month. This is a new metric that does not currently have an industry standard.

(3.) "Available Buses" are the average number of buses that were available to be put into revenue service during weekday peak periods in each month.

(4.) "Missed Trips" are trips that are not provided due to mechanical breakdowns, driver error, or staffing shortages. "Average Distance between Failure" measures how often the buses are breaking down due to mechanical issues.